



EUROPEAN MULTI-VENDOR INVENTORY-AS-A-SERVICE

- Inventory-as-a-service

Managing IT spares inventory is one of the biggest challenges facing IT service providers today. As providers expand their service offering around new vendors, technologies and geographic coverage they are often faced with a dilemma on how much CAPEX to invest on their IT spares infrastructure in order to deliver.

Benefits

Agilitas, the leading European innovator of customer driven inventory-as-a-service solutions can take the worry and pressure away from inventory management by providing a fully managed SLA driven service at a fixed monthly cost through their Inventory Assure service packs. Inventory Assure removes any CAPEX headaches and allows IT firms to be more responsive to the needs of their customers by being able to focus on delivering the overall solution. This is while being safe in the knowledge that all the hardware on support is located close to their customers' sites and can be accessed up to a 2hr SLA, 24/7/365.

Where we can assist

- When customers need to address the increasing pressure of depreciating service margins
- By leveraging service inventory over multiple customers and contracts Agilitas can avoid excessive inventory duplication and maximise cost savings
- Agilitas provide the tools and support for customers looking to deliver services in new geographic territories and/or across new products
- Ensuring optimum stocking profiles that underpin customers service guarantees
- Agilitas uses a network of European forward stocking locations (FSL's) to ensure parts are delivered within service level agreements
- Applying knowledge of parts availability and system failure rates to develop the most cost-effective and efficient support models for customers
- Inventory is maintained through a reverse logistics service and replenished on an overnight basis
- Full call visibility via web based ordering and tracking



Agilitas support customers looking to deliver services across new technologies and geographic territories

**For further information on how we can
help your business, get in touch**

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