

Vendor	Technology	Product Line	Geography	Inventory Assure	Inventory Assure+	Technical Support	Technical Training	Site Survey/ Audit	Installation/Upgrade	Consultancy	Software
3COM	Networking	All models	UK								
ADIC	Storage	Scalar	UK								
ALCATEL	Networking	Switches	UK								
		WAN	UK								
APPLE	Server	Xserve	UK								
ARUBA	Networking	Switches	UK								
		Access Points	UK								
		Controllers	UK								
BROCADE	Networking	Director Switches	UK								
		DS Series	UK								
CHECKPOINT	Networking	Security Products	UK								
CISCO	Server	UCS Blades & Servers	GL								
		UCS Fabric	GL								
	Networking	ASA Firewalls	GL								
		Catalyst Switches	GL								
		MDS San Switches	GL								
		Nexus Switches	GL								
		Routers	GL								
		VC Endpoints	GL								
		WLAN AP	GL								
		WLAN Controllers	GL								
CITRIX	Software		UK	N/A							
DELL	Server	Optiplex	GL								
		PowerEdge	GL								
	Storage	EqualLogic	GL								
		PowerVault	GL								
	Networking	Switches	GL								

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DIGITAL (DEC)	Server	AlphaServer	UK								
		AlphaStation	UK								
		VAX	UK								
EMC	Storage	StorageWorks	UK								
		AX/CX	GL								
		Symmetrix	GL								
EXTREME	Networking	Routers	UK								
		Switches	UK								
F5	Networking	BIG-IP Appliances	UK								
FORTINET	Networking	Bridges	GL								
		Routers	GL								
		Switches	GL								
FUJITSU	Server	Primergy	GL								
		PrimePower	GL								
HITACHI	Storage	AMS	GL								
		WMS	GL								
		Legacy Modular	GL								
		USP	GL								
HPE	Server	Integrity Blade	GL								
		ProLiant	GL								
		HP9000	GL								
		Superdome	GL								
	Storage	3PAR	UK								
		EVA	GL								
		MSA	GL								
		MSL	GL								
		LeftHand	GL								
		XP Legacy	GL								
		AIO	GL								
Networking	Data Centre Switches	GL									
	Procurve Switches	GL									

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HUAWEI	Server	Fusion Cube	UK								
		Fusion E	UK								
		Fusion RH	UK								
		Fusion X	UK								
IBM	Server	BladeCenter	GL								
		iSeries	GL								
		pSeries	GL								
		xSeries	GL								
		zSeries	GL								
		AS/400	GL								
		RS/6000	GL								
	SP2	GL									
	Storage	DS Series	GL								
		N-Series	GL								
		Storwize	GL								
		Tape Libraries	GL								
	Networking	1 xxx Series	GL								
2 xxx Series		GL									
3 xxx Series		GL									
5 xxx Series		GL									
6 xxx Series		GL									
JUNIPER	Networking	Routers	GL								
		Security	GL								
		Switches	GL								
LENOVO	Server	FlexSystem	UK								
		System x	GL								
		ThinkServer	UK								
		ThinkSystem	UK								
MICROSOFT	Software	Office 365/ Windows	GL	N/A							
NETAPP	Storage	C-Series	GL								
		E-Series	GL								
		FAS Series	GL								

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NETGEAR	Networking	Network Storage	UK								
		Switches	UK								
		Wireless Storage	UK								
QUANTUM	Storage	Libraries	UK								
SUN (ORACLE)	Server	Sun Blade	GL								
		E-Series	GL								
		M-Series	GL								
		T-Series	GL								
		V-Series	GL								
	X-Series	GL									
	Storage	L Series	GL								
		SE Series	GL								
		SL Series	GL								
ZFS Appliance		GL									
VMWare	Software	All	UK	N/A							

Key

- **Technical Support** - Contract inclusive or pay as you go service helping customers with troubleshooting through to complex fault diagnosis.
- **Technical Training** - Content and delivery designed for field service and technical personnel. Offering a wide selection of pre-built MV courses or bespoke development on demand.
- **Field Engineering** - Qualified technical personnel deliver SLA driven response and on site repair services to a worldwide customer base.
- **Site Survey / Audit** - When customer's need professional assistance in examining their IT infrastructure, policies and operations.
- **Installation / Upgrade** - Includes day-to-day activities associated with the scheduling and installation of hardware and software, changes to configuration, and de-installation and relocation of equipment.
- **Consultancy** - Our service helps clients utilise or develop their IT to optimally achieve their business goals. In house skills will determine whether we utilise a partner to deliver.
- **Geography** - UK: United Kingdom, GL: Global
- **Inventory Assure** - Providing a hardware parts to site SLA-driven service to compliment channel partners existing engineering and technical capabilities.
- **Inventory Assure+** - Delivering the standard Inventory Assure parts service with the addition of onsite engineering resource.

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