



ENGINEERING VOUCHERS	VOUCHER ALLOWANCE	RESPONSE TIME	
<p><i>24/7/365 as standard</i></p> <p><i>Pricing from: £325 each</i></p>	<p>2 HOURS</p> <p>ONSITE ENGINEERING</p>	<p>4 HOURS</p> <p>TO SITE</p>	
TECHNICAL SUPPORT VOUCHERS	IN HOURS	OUT OF HOURS	RESPONSE TIME
<p><i>Voucher allowance:</i></p> <p><i>20 minutes per voucher</i></p>	<p>MONDAY - FRIDAY</p> <p>09:00 - 17:30</p> <p>(EXCLUDING PUBLIC HOLIDAYS)</p> <p>VOUCHER PRICE: £30 EACH</p>	<p>24/7/365</p> <p>VOUCHER PRICE: £45 EACH</p>	<p>30 - 60 MINUTES</p> <p>PICKUP</p>
ENGINEERING CREDITS	IN HOURS	OUT OF HOURS	RESPONSE TIME
<p><i>Credit allowance:</i></p> <p><i>7.5 hours onsite engineering</i></p>	<p>MONDAY - FRIDAY</p> <p>09:00 - 17:30</p> <p>(EXCLUDING PUBLIC HOLIDAYS)</p> <p>PRICING FROM: £360 EACH</p>	<p>24/7/365</p> <p>PRICING FROM: £720 EACH</p>	<p>4 HOURS TO SITE</p>

- ▶ Support vouchers and credits from Agilitas are valid for 12 months from date of purchase
- ▶ A minimum purchase quantity of 5 x vouchers or credits applies
- ▶ Please refer to the Professional Services Rate Card for comprehensive pricing for engineering