

## SECURE STORAGE AND LOGISTICS SUPPORT

- Lifecycle services

Agilitas' secure warehouse and distribution logistics service provides our channel partners with a cost-effective solution to manage, store and distribute either their own, or their customers' technology hardware across 60+ countries. With over 30 years' experience in inventory management supply chain Agilitas are perfectly positioned to be the partner of choice for those businesses no longer wanting to manage the provision of their own hardware. The service is used for several scenarios including managing and preparing stock for multi-site project rollouts, maintenance support and complex international deployments.

With access to over 26 forward stocking locations in the UK and 2000+ internationally, Agilitas can deliver up to 2hr part-to-site SLAs across a wide-range of technology hardware. Supporting many of the leading manufacturers, this multi-vendor service provides businesses with a more flexible and cost-effective option to delivering the service in-house. Underpinned by Agilitas' market leading MORSE ERP software, the service is able to efficiently plan stock in the right location to consistently hit SLA, manage reverse logistics to deliver OEM standard repairs, and integrate with third-party systems to deliver increased transactions through automation.

Additionally Agilitas can manage reverse logistics, deliver OEM standard repairs, provide DOA proving and testing facilities, and integrate with third-party systems to deliver increased transactions through automation, adding even more value to the service.

### Service Capabilities

- 24/7 multilingual, service desk for around the clock support
- Access to over 2000+ global stocking locations
- Secure storage facilities which are staffed 24/7/365
- Up to 2hr part to customer site SLAs
- Vendor agnostic / multi-technology
- Configuration, asset tagging, staging, imaging and repair upgrade services available
- System integration services available through Agilitas' in-house Dev Ops team
- Increased transaction capability through system automation

### Benefits

- Reduce operational overheads associated with in-house operations
- Quick and efficient 'take-on' period to minimise disruption
- Automation – driving increased operational efficiency
- Transparent pricing model – a known pricing structure
- Seamless bolt-on of relevant services to increase wallet share and customer loyalty
- Allows channel partners to focus on their 'core' services strategy

**For further information on how we can help your business, get in touch**

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## The service - facts & figures

Over 50,000+ items of inventory currently being stored and managed.

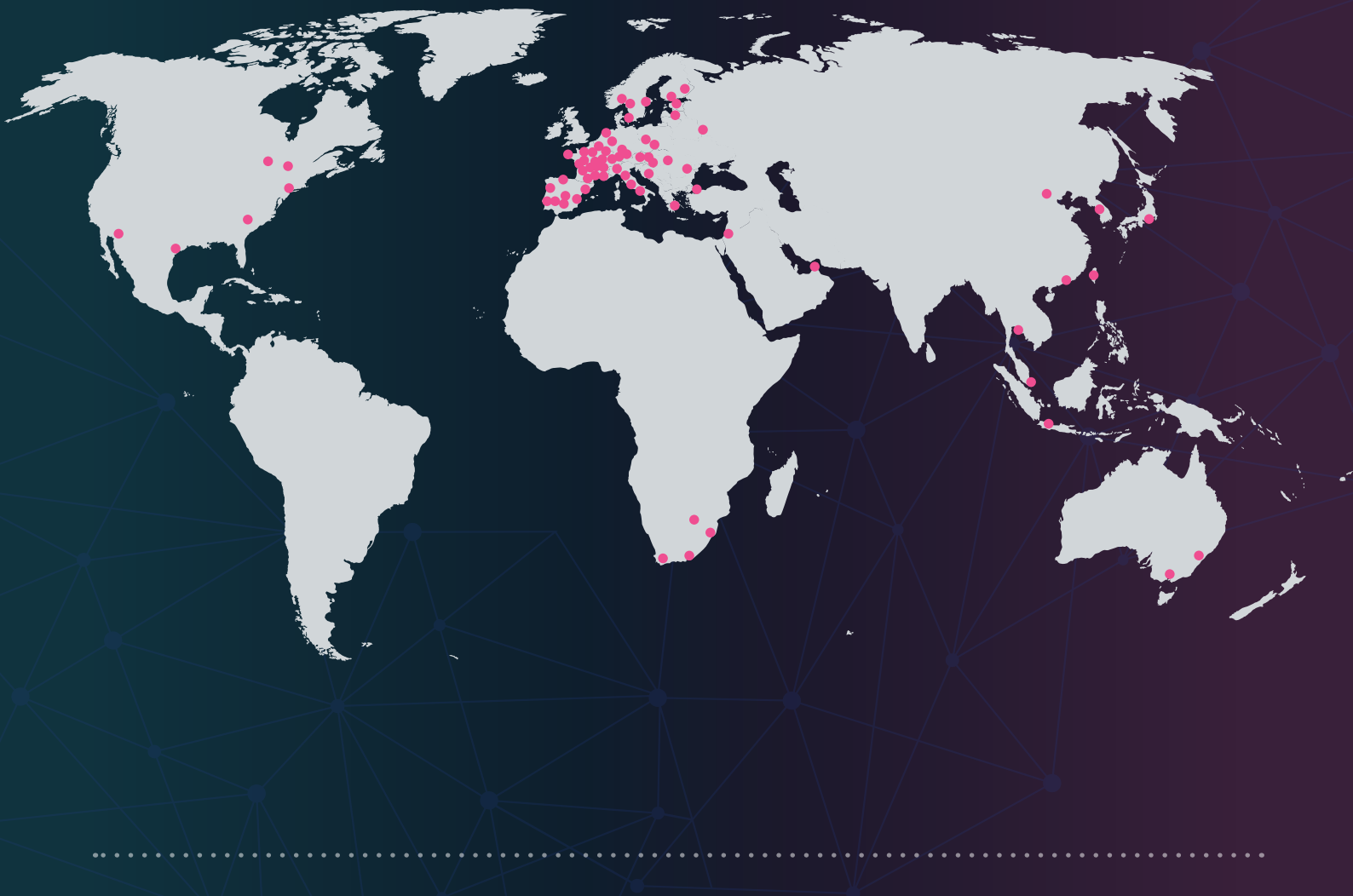
Managed stock valued at tens of millions of pounds

Over 50 different vendors supported, across 1000s of individual product lines

Processing 1000's of transaction requests per week

Aggregation of over 20 global logistics providers to deliver industry leading service

## Global secure storage network



Lifecycle Services

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