



EPOS MAINTENANCE & HARDWARE SUPPORT

• Inventory-as-a-Service



Agilitas' comprehensive EPOS service provides our channel partners with a cost-effective solution to manage their customers critical instore technology infrastructure. Delivering EPOS maintenance and hardware support across the UK means Agilitas can provide a one-stop shop when it comes to supporting nationwide retail environments.

With over 30 years' experience in inventory management supply chain Agilitas are perfectly positioned to be the partner of choice for those businesses no longer wanting to manage the provision of their own EPOS hardware. Network downtime across instore technology results in loss of business, impacting on reputation and brand loyalty for future sales. The Agilitas service is primarily used for channel firms wanting to provide their end user clients with optimum network availability to ensure there is minimal disruption to in-store purchasing.

With access to over 26 forward stocking locations in the UK, Agilitas can deliver up to 4hr part-to-site SLAs across a wide-range of technology hardware. Supporting many of the leading manufacturers, this multi-vendor service provides businesses with a more flexible and cost-effective option to delivering the service in-house. Underpinned by Agilitas' market leading MORSE ERP software, the service is able to efficiently plan stock in the right location to consistently hit SLA, manage reverse logistics to deliver OEM standard repairs, and integrate with third-party systems to deliver increased transactions through automation.

Service Capabilities

- On-site EPOS system hardware maintenance
- Proactive monitoring to recommend optimum service enhancements
- Access to 26 secure stocking locations across the UK
- Up to 4hr part to customer site SLAs
- Vendor agnostic / multi-technology
- System integration services available through Agilitas' in-house Dev Ops team
- Increased transaction capability through system automation

Benefits to channel partners

- Reduce EPOS downtime to minimise interruption to service
- Reduce operational overheads associated with in-house operations
- Quick and efficient 'take-on' period to minimise disruption
- Automation – driving increased operational efficiency
- Seamless bolt-on of relevant services to increase wallet share and customer loyalty
- Allows channel partners to focus on their 'core' services strategy

Supported EPOS vendors



For further information on how we can help your business, get in touch

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Supported EPOS products

EPOS InventoryAssure (parts and logistics)		NBD	4hr
EPOS = E1	(1x kiosk) or (1x base unit, 1x employee touchscreen) or (1x all-in-one touchscreen), 1x customerscreen, 1x hand scanner, 1x pin-pad and 1x cash drawer	£18.00	£24.00
Printer = C1	1x receipt printer	£16.00	£21.00
Total cost EPOS		£34.00	£45.00

EPOS InventoryAssure+ (parts, logistics and engineer)		NBD	4hr
EPOS = E1	(1x kiosk) or (1x base unit, 1x employee touchscreen) or (1x all-in-one touchscreen), 1x customerscreen, 1x hand scanner, 1x pin-pad and 1x cash drawer	£34.00	£44.00
Printer = C1	1x receipt printer	£18.50	£22.00
Total cost EPOS		£52.50	£66.00

E1 - EPOS price encompasses coverage for a complete point-of-sale unit, excluding the thermal printer which falls under; Printer - C1. This includes, but is not limited to, (1x kiosk) or (1x base unit, 1x employee touchscreen) or (1x all-in-one touchscreen), 1x customer screen, 1x hand scanner, 1x pin-pad and 1x cash drawer.