

## CAREER OPPORTUNITY

### JOB TITLE:

**Repair Triage Operatives - 2 positions available**



### Background

Guided by our shared values, we all take pride in everything we do, working as one team with a shared vision to deliver the highest standards to our customers. We work in a fast moving ever-changing environment, so we are constantly looking at driving improvements to stay ahead of our game. There is a real passion to innovate across the whole Agilitas team, whether that be to improve our internal processes for our colleagues or simply make the customer experience a more pleasurable one! Our core PRIDE values (Passion, Respect, Innovate, Deliver, Embrace) unite the Agilitas team and ensure we remain focused and consistent in everything we do.

### The Role

Due to ongoing expansion, we are currently recruiting for two Repair Triage operatives to join our warehouse team. You will be responsible for the sorting of customer returns items as they arrive to ensure the correct repair route is taken. This is a very busy role and you will be required to manage 300+ items per day – booking in, identifying, inspecting, picking and relocating stock (computer parts).

The successful candidate will have a keen interest in working with computer hardware.

### Essential skills

- Good knowledge of MS Office packages
- Good team player with good telephone manner and interpersonal skills
- Good org/planning skills
- Ability to use initiative and work independently when required and able to prioritise and organise own work
- Good numerical skills
- Self-motivated, positive and proactive attitude
- Accuracy and attention to detail
- Reliable, with a good work ethic

Experience and understanding of the IT industry (particularly desktop, laptop, print retail and networking products) and previous experience working in a warehouse environment would be desirable.

37.5 hours per week. Standard shifts are 8 am to 4.30 pm and 10 am to 6.30 pm M-F so you will be flexible to work either of these.

You must be flexible with regard to working hours as you may have to provide cover for sickness/holidays/customer demand outside of standard hours (which may include unsociable hours/weekends on occasion). Please only apply for this position if you are willing to be flexible.

### In Return

As well as being a great place to work with a friendly and helpful team, we offer the following benefits:

- Standard 22 days holiday + bank holidays (increasing to 25 days with service).
- Additional ½ day birthday holiday
- Ability to 'earn' an additional 4 days per annum if you win quarterly awards based on the company PRIDE values.
- Cycle to Work Scheme.
- Death in service (2 x salary).
- Access to Medicash Cash Plan – cash back towards everyday healthcare bills and a wide range of other wellbeing benefits, unlimited access to virtual GP, 24/7 employee assistance programme, retail discount scheme.
- Regular away days and social events.
- Quarterly and annual awards.
- Invitations to award ceremonies and partner events.
- Dress down Fridays.
- On site parking available.

We are based in Nottingham at Glaisdale Parkway which is situated on the west side of Nottingham located approximately 4 miles to West of the City Centre via the A609 and 4 miles from the M1 with convenient access to junctions 25 and 26. The area is very well connected for public transport with numerous bus routes in close vicinity.