AGILITAS®
PASSION TO INNOVATE

CAREER OPPORTUNITY

JOB TITLE:

Infrastructure Support Technician

Background

Agilitas IT Solutions provide the most innovative and comprehensive technical inventory service to the leading OEMs and field service providers.

We maintain and manage spare parts inventories, and deliver complementing technical services across 32 countries and to over 5,000 locations throughout Europe. Our services have been specifically designed to equip customers with control over inventory expenditure, optimised spare part availability and enhanced service performance.

Agilitas continues to evolve and also provides a wide array of complimentary Technical Services including Remote Support, Onsite Engineering, Training and Professional Services.

Due to continued growth, we are looking for an aspiring and passionate Infrastructure Support Technician with a can do attitude and who will actively to support the Company's infrastructure support ensuring the Company's systems are maintained. Supporting the Company's ICT needs, you will be responsible for maintaining a stable infrastructure environment ensuring that SLA's are consistently achieved.

Main Responsibilities

Infrastructure (60%)
- Support the business working with the system administrator to maintain Server & Desktop systems
- Build, configure, deploy systems and software packages
- Provide daily operations and systems support

Standards (30%)
- Working with the compliance manager assist in Audits
- Working with the compliance manager assist in managing the BMS in SharePoint

SharePoint (10%)
- Working with the System Administrator and Compliance manager, migrate file storage into a BMS controlled environment.
- Working with the System Administrator manage / maintain file storage

Requirements - Essential

- A-Level in computer studies or similar
- Understanding of IT principles
- Ability to communicate technical concepts effectively to a varied audience
- Hands on Product knowledge of Microsoft Office /Office 365 product.
- Ability to prioritise and meet deadlines.
- Strong sense of discretion and confidentiality required.

Requirements - Desirable

- Previous experience of MS Active Directory
- Previous experience of MS Exchange
- Previous experience of Back / restore solutions

In Return

As well as being a great place to work with a friendly and helpful team, we offer the following benefits:

- Competitive salary up to £18,000 per annum increasing to £18,500 following successful completion of probationary period (dependent on experience)
- Standard 22 days holiday + bank holidays (increasing to 25 days with service).
- Additional ½ day birthday holiday
- Ability to 'earn' an additional 4 days per annum if you win quarterly awards based on the company PRIDE values.
- Cycle to Work Scheme.
- Death in service (2 x salary).
- Employee Cash Plan (including 24/7 Employee Assistance Programme, contribution to everyday healthcare and complementary therapies, 24 x7 access to Virtual GP, stress management, counselling, access to 1000s of retailer discounts)
- Regular away days and social events.
- Quarterly and annual awards.
- Invitations to award ceremonies and partner events.
- Pension scheme
- Free parking

We are based in Nottingham at Glaisdale Parkway which is situated on the west side of Nottingham located approximately 4 miles to West of the City Centre via the A609 and 4 miles from the M1 with convenient access to junctions 25 and 26. The area is very well connected for public transport with numerous bus routes in close vicinity.